

# C.A.S.E. AIR CARRIER SECTION POLICIES AND PROCEDURES

## VENDOR EXPECTATIONS AND LIMITATIONS

As a vendor that has met a Coordinating Agency for Supplier Evaluation (C.A.S.E.) standard for your type of facility, the Air Carrier Section of C.A.S.E, would like to take this opportunity to explain what our expectations, and your limitations are, regarding C.A.S.E.

Our expectations are as follows:

1. You are expected to meet the C.A.S.E. standards at all times. Non-compliance detected at any time may be cause for immediate deletion from the C.A.S.E. Register.
2. You must implement all corrective actions stated for the discrepancies noted during the audit or you will not be listed in the C.A.S.E. Register.
3. You have been given a copy of the standard(s) to which you were audited. If you have any questions regarding the standard(s), contact the auditor who conducted your audit.
4. You must report to the auditor any name change, ownership change or merger, change in operations or quality management, changes that affect the quality program, or change of location so the change can be processed and an audit scheduled if required.
5. You will normally be notified of an upcoming audit, however, the auditor may arrive unannounced. If the auditor is not allowed to conduct the audit you may be removed from the register until an audit is conducted to verify compliance with the appropriate standard(s).

C.A.S.E. is not an approval agency, nor do we accredit vendors. We evaluate a vendor in terms of compliance to our established standards. If the vendor meets our standards and the auditor's expectations, then the vendor, may be listed in the C.A.S.E. Register. The Register is simply a listing of agencies that have met a standard and is used by the Air Carriers as a means of compliance with surveillance requirements under 14 CFR Parts 121, 127 and 135.

Similar to the policy of a national consumer magazine we cannot allow people to advertise this listing as an endorsement or approval. Words such as "listed in the C.A.S.E. Register", "C.A.S.E. Approved", or any reference to your status in the C.A.S.E. Register cannot be used in any form of advertising. Use of the C.A.S.E. logo in any advertising is also not allowed. Failure to adhere to these policies may result in removal from the C.A.S.E. Register.

This form should be kept with the file of findings and corrective actions for the standard to which it pertains. This form may only be shared with C.A.S.E. qualified auditors on-site and is NOT to be posted, copied, faxed, or otherwise distributed.

Vendor Authorized Representative

Air Carrier Auditor

Signature: [Handwritten Signature]

Signature: [Handwritten Signature]

Name: W. SCHWARTZ

Auditor: M. MARITALANI

Title: HEAD OF ENG AND QUALITY

Airline: SAUDI ARABIAN AIRLINES

Company: WABROM EUROPE, LLC

Date: 07 DEC 2006

Air Agency / AMO No.: \_\_\_\_\_

Address: MARTIN ROAD,

BLACKWOOD, GLENN, MISSISSAUGA