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|  | | | | WARRANTY CLAIM | | | | | | | | | | |
| **CUSTOMER/OWNER** | | | | **REVERSER MODEL** | | **REVERSER SERIAL NO.** | | **REVERSER REMOVAL DATE** | | **REVERSER TOTAL TIME** | | **CLAIM NO.** | | **DATE** |
| **REVERSER TOTAL CYCLES** | | **ENGINE POSITION NO.** | | **AIRPLANE TOTAL TIME** | | **AIRPLANE TOTAL CYCLES** | | **CUSTOMER REFERENCE** | | |
| **AIRPLANE MODEL** | | **AIRPLANE LINE NO.** | | **AIRPLANE REGISTR. NO.** | | **ENGINE MODEL** | |
| **PARTS/MATERIAL SHIPPED TO:**  **(INCLUDE WAYBILL NO. IF KNOWN)** | | | | REASON FOR REVERSER/PART REMOVAL | | | | | | **CUSTOMER PURCHASE ORDER NO. (IF APPLICABLE)** | | | | |
| **PERIODIC INSPECTION PREMATURE REMOVAL**  **CONVENIENCE SERVICE BULLETIN** | | | | | | **WHO SHOULD RECEIVE CREDIT?**  **OWNER OVERHAUL SHOP** | | | **OVERHAUL SHOP NAME** | |
| PART NAME | **PART SERIAL NO.** | | HOURS SINCE NEW | | CYCLES SINCE NEW | REASON FOR CLAIM | | | | |
| **ITEM NO.** | **IIN** | **QTY.** | **PART NUMBER** |  |  | |  | |  |  | | | | |
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| **DISPOSAL**  **SCRAP AT OPERATOR REPAIR AT MFG.**  **REPAIR AT OPERATOR OTHER**  **INVESTIGATE AT MFG.** | | | | **OPERATOR OR OVERHAUL SHOP APPROVAL** | | | | | | | **DATE** | | | |
| MANUFACTURER’S REP. APPROVAL | | | | | | | **DATE** | | | |

**INSTRUCTIONS:**

**1. Refer to appropriate warranty manual for detailed instructions.**

**2. Fax completed claim form to 1.918.878.6605 / Attention: Spares Warranty Support.**

**3. If hardware is returned for repair, including packing slip copy with shipment.**

**4. Mail original claim to: NORDAM / Spares Warranty Support / 11200 E. Pine Street / Tulsa, OK 74116 USA**